

Warranty/Disclaimer

Using any DSPCG product or component part of a product, the customer agrees with the following terms:

DSPCG warrants that its products shall be free from defects in workmanship and materials in normal use and service for a period of one month (30 days) following the date of shipping. In order to ensure proper handling of warranty cases, the customer must immediately apply for an RMA number.

For hardware, the responsibilities of DSPCG under this warranty are at its option, to replace or repair, without charge, any DSPCG product or component part of a product. The obligations of DSPCG under this warranty shall arise only when the customer at his own cost and at his own risk (which should be insured against) returns the defective *unaltered hardware* to DSPCG within 30 days of becoming aware of the defect and in any event before the expiration of the warranty period specified above. After the expiration of such warranty period DSPCG shall charge the customer for both repair and the shipping costs of any product returned by the customer.

For under warranty and *unaltered products*, if the authorized returned merchandize indicates a problem caused by the customer (e.g. a burned semiconductor, broken connector tab or a perceived problem that is outside product specifications), a minimum service charge of \$325 will be invoiced.

For software, DSPCG does not warrant that functions contained in or results obtained from programs will meet the customer requirements or that the operation of the programs or program results will be uninterrupted or error free.

Customer may not attempt to remove parts or repair boards as this will invalidate the warranty.

THE WARRANTIES SET FORTH HEREIN SHALL CONSTITUTE THE SOLE REMEDY OF CUSTOMER IN RESPECT OF THE PRODUCTS, AND DSPCG EXPRESSLY EXCLUDES AND DISCLAIMS ANY AND ALL OTHER IMPLIED OR EXPRESSED WARRANTIES, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.

Save as otherwise provided herein, DSPCG shall not be under any liability in respect to defects in the products, failure to correspond to specification or sample, for injury, damage or loss resulting from such defects, or failure or from work done in connection therewith.

DSPCG shall not be under any liability in respect to any indirect, special, consequential or economic loss of contracts, savings, business, goodwill, revenue, profit, or any other benefits or any loss arising out of claim by customers. In addition, DSPCG shall not be responsible for applicability of its products in customer's machine.